



SEDLSCOMBE HOUSE SURGERY
Minutes of P.P.G. Committee Meeting
Dated:- 29th June 2023



1	Apologies:- R, Sweetman
2	Attendees:- D, Holamby M, Holamby B, Orr B, Sokell R, Foster D, Jefferson B, Gandon M, Schreuder
3	Minutes of Last Meeting Dated:- 18 th May 2023 Read and agreed as correct
4	Matters arising from those Minutes:- Item 8 on those minutes:- Clarified that the Surgery`s Webb site had PPG dedicated pages on it.
5	Carole (Receptionist) to contact those Patients who had shown an interest in joining our PPG but had not attended the prospective members meeting on the 18 th May 2023, their responses will determine the total number eligible to be considered as PPG members.
6	Questions have arisen with respect to the Surgery`s "Telephone System" i.e. 1) How easy is it to get through 2) How do you find the response`s For answers to those questions, it has been suggested that a Survey of Patients views be carried out. Surveys could be made available/carried out:- a) At reception. b) On PPG Pages c) Face to Face <i>Having checked, the use of the NHS app is only for medical matters!</i>
7	Secondary Care and Friend & Family Test (FFT). Secondary care means you will be taken care of by someone who has more specific expertise about your condition. The Friends and Family Test (FFT) is an important feedback tool that supports the fundamental principle that people who use all NHS services should have the opportunity to provide feedback on their experience.
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8	A.O.B:-
9	Date & Time of next Meeting:- 7 th September at 14.30 Hrs